



Develop * Worth * Independence

ANNUAL REPORT
FY2025

OCT 28TH, 2025

VISION

DWI PROMOTES A SOCIETY THAT VALUES THE ABILITY AND POTENTIAL OF ALL PEOPLE TO LIVE, WORK AND PLAY.

TO ALIGN WITH OUR VISION DWI WANTS PEOPLE TO SEE THOSE WHO HAVE A DISABILITY OR WHO ARE DISADVANTAGED AS HAVING THE ABILITY TO

DEVELOP (“DE·VEL·OP” VERB) WHICH IS TO GROW OR HAVE CAUSE TO GROW AND BECOME MORE MATURE, ADVANCED, OR ELABORATE, TO HAVE

WORTH (“WERTH” PREPOSITION) WHICH IS TO BE TREATED EQUAL IN VALUE TO OTHERS, AND TO GAIN

INDEPENDENCE (“IN·DE·PEN·DENCE” NOUN) PROVIDING FREEDOM FROM OUTSIDE CONTROL OR SUPPORT: THE STATE OF BEING INDEPENDENT.

DWI’S MISSION IS TO ASSIST INDIVIDUALS WHO HAVE A DISABILITY OR WHO ARE DISADVANTAGED TO RECOGNIZE AND TO ACHIEVE THEIR CHOSEN LEVEL OF ECONOMIC AND SOCIAL INDEPENDENCE.

Thank you to our Board of Directors

**JON BONNETT-BOARD CHAIR
DENNIS WILKINSON JD-PAST CHAIR
TERESA CLAWSON-VICE CHAIR
AMY CICILIOT-BOARD SECRETARY
STEVE HOLT
TERRI HILL
ANGELICA GUZMAN, CPA
CHAD JOHNSON
HENRY SHIN
DIANE BLYTHE-PARENT ADVOCATE
REP. BEN FURIHMAN
ERIC LLOYD CHRISTENSEN
JANICE SEARGENT-MED
CALEB COLE-CLIENT DIRECTOR
BENNY GARCIA-CLIENT DIRECTOR**

August 7, 2025

McKayla M. Matlack
DWI (Develop, Worth, Independence)
555 West 25th Street
Idaho Falls, ID 83402



Dear Ms. Matlack:

It is my pleasure to inform you that DWI (Develop, Worth, Independence) has been issued CARF accreditation based on its recent survey. The Three-Year Accreditation applies to the following program(s)/service(s):

Community Employment Services: Employment Supports
Community Employment Services: Job Development
Community Integration
Employee Development Services
Organizational Employment Services
Governance Standards Applied

This accreditation will extend through December 31, 2027. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of conformance to standards. |

The accreditation report is intended to support a continuation of the quality improvement of your organization's program(s)/service(s). It contains comments on your organization's strengths as well as any consultation and recommendations. A Quality Improvement Plan (QIP) demonstrating your organization's efforts to implement the survey recommendation(s) must be submitted within the next 90 days to retain accreditation. The QIP form is posted on Customer Connect (customerconnect.carf.org), CARF's secure, dedicated website for accredited organizations and organizations seeking accreditation. Please log on to Customer Connect and follow the guidelines contained in the QIP form.

Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation and encourages your organization to make its accreditation known throughout the community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.



Found that DWI demonstrated the following strengths:

- Staff members in the day support and employment programs, including direct care staff members, developmental specialists, job development and career counselors, and managers, demonstrated professionalism and a strong commitment to ensuring that clients receive the support they need to be successful. The staff members are supportive while giving the client space to be independent.

The organization is complimented for its very detailed emergency procedure documentation, which is posted throughout the organization. It provides detailed direction on virtually every potential threat to the organization.

DWI has a strong board of directors that is dedicated to the organization's vision and mission. The board is composed of individuals from a multitude of backgrounds and appears to be able to guide DWI as the organization moves into the future.

Feedback from stakeholders, including parents, care providers, and service coordinators, was positive. Staff members were commended for their dedication, communication, and advocacy on behalf of the clients. Stakeholders appreciated the variety of choices available that encompass the interests of each client. Staff members were open to feedback and interested in ideas to enhance the programs and outcomes for the clients. Feedback from staff members was positive. They commented, "I love my job and can't imagine doing anything else," "My supervisor and the director are always available if I need help," and "The clients are the best." Also of note are the number of staff members who have been promoted from within the organization and the tenure of many of these staff members.

DWI is dedicated to delivering exceptional services to both the clients and their families, prioritizing personalized care and attention. They go above and beyond to ensure that each client has a room tailored to their specific needs, preferences, and comfort. In addition to providing individualized spaces, DWI offers a range of support services designed to enhance the overall well-being of both the clients and their families, ensuring a seamless and positive experience throughout their time with DWI. Whether it is through thoughtful accommodations or continuous assistance, DWI consistently strives to exceed expectations and create a nurturing environment for all.

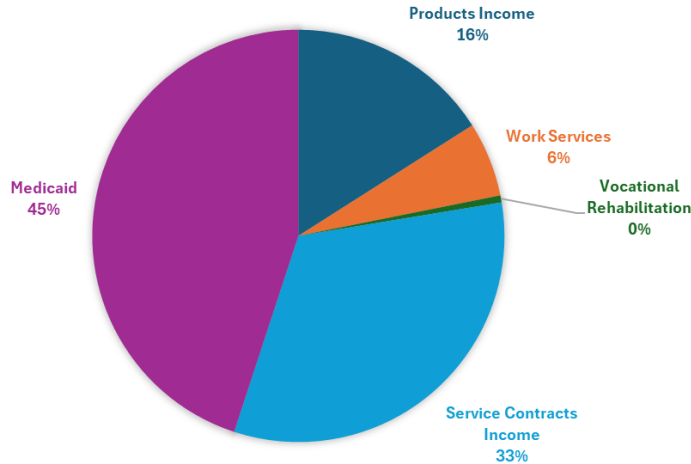
Funding sources and employment contracts consistently praised DWI, highlighting the exceptional services it provides and the positive impact it has on the community. Over the years, DWI has made significant strides in enhancing communication and adapting its approach, continually making improvements to better serve its clients and their families. The organization's commitment to growth and responsiveness has allowed it to become a vital and influential presence within the community. Through ongoing innovation and a deep focus on meeting the evolving needs of the clients served, DWI has solidified its reputation as a key driver of positive change and support.

FINANCIAL OUTCOMES

July 1, 2024 to June 30, 2025

Data submitted as part of the Fiscal Audit

REVENUE

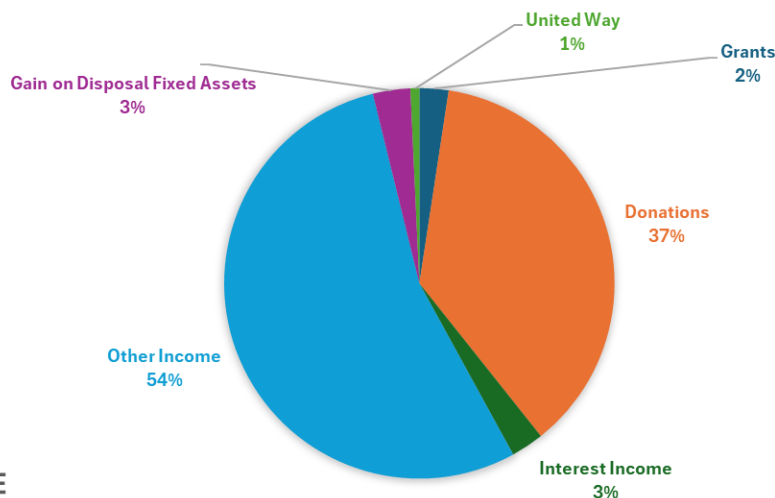
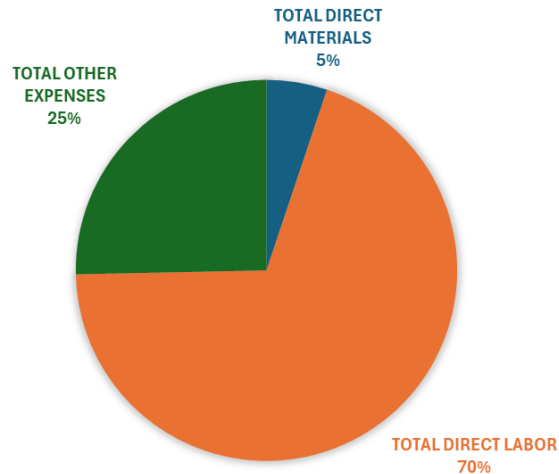


Products Income:	\$657,921.00
EES: Work Services:	\$240,957.00
Vocational Rehabilitation:	\$22,568.00
Service Contracts:	\$ 1,343,009.00
<u>Medicaid:</u>	<u>\$ 1,849,099.00</u>
TOTAL INCOME:	\$ 4,113,554.00

Other Income

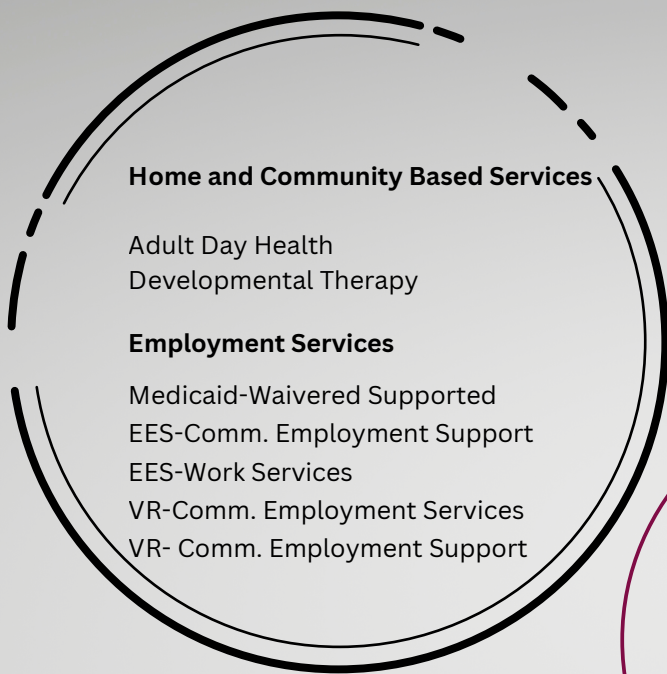
- Private Pay
- Lease Revenue
- Discounts Earned
- Internal Company Revenue
- Gains and Losses on investments
- Other

EXPENSES

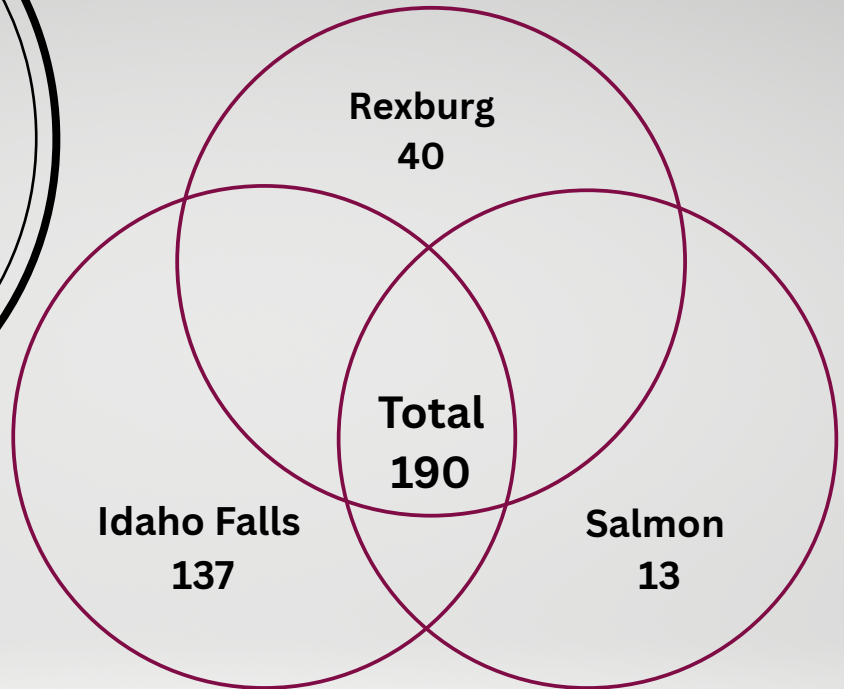


OTHER INCOME

Services Provided

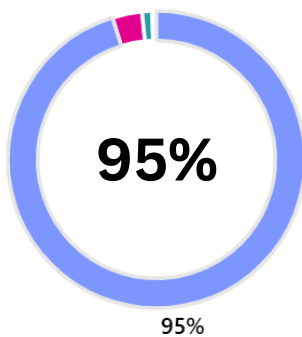


of
Person Served

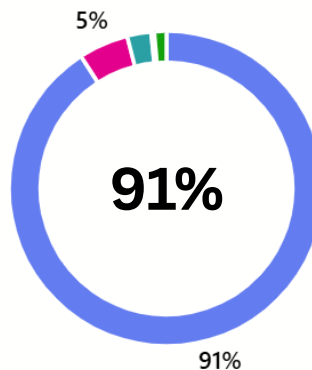


Survey Results by Persons Served

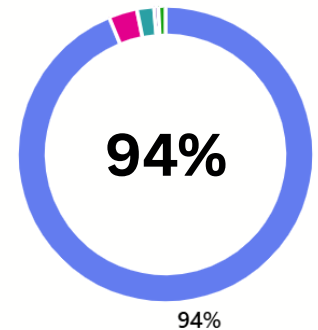
I am satisfied with the
services DWI provides?



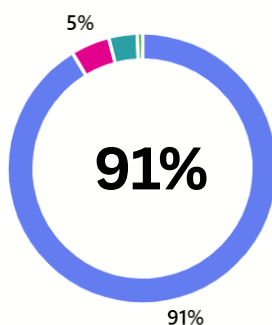
Staff help me when
I have a question or concern



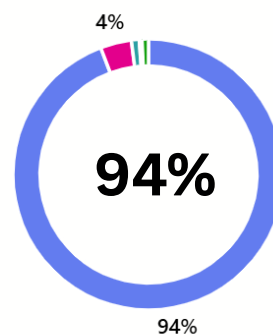
I am treated with
dignity and respect



I have an opportunity
to voice my preferences



I am included in the
planning of my services



Business Solutions

Staffing Services	Manufacturing	Janitorial
Albertson's Arby's	Tape Dispensers \$285,042.24	Eastern Idaho Community Action
Broulim's Burger King	Neck Tab \$226,022.40	The Hartwell Corporation
Community Church of Mud Lake	Radiation Bags \$79,691.51	Fisher's Technology
Dixie's Diner Farr's Candy Co	Highway Safety Tool Kit \$51,811.35	City of Idaho Falls
Five Guys Freddy's	Flashlight \$45,061.00	Architectural Building Supply
Hilton Garden Inn	<u>Additional Contracts</u> Postal Pouch BIO Touch- Foam inserts Tincup Creek-Fence insulator Sandbags Snowboard Leash Fiber Box Combs Krazy Beaver-Shovel cover Tool Cover Pulaski Notta Cookie Compact tool Kit Harrison Chiropractic Pillowcase Flexmark-Elk Calls IEC-Scrubs Fire and Ice-Snowmobile Supplies	Grand Teton Energy
KFC KVO Cabinets		Dept. of Fish and Game
Little Caesars McDonald's		Salmon/Challis National Forest
Linden Park Elementary		Salmon BLM
Madison Middle School		<u>State Of Idaho DOT</u> Dist. #6 IDT Rigby Sage Junction Lost River Clark Hill
MOD Pizza Outback Steakhouse		Idaho Environmental Coalition
Pancheri Daycare Rosemark		DOE Admin Support
Sam's Club Pizza Hut		Mentor Idaho
Tadd Jenkins Chevrolet		

Like, Follow and Share
our
Social Media Sites



Stay Informed
Donate
Subscribe



Subscribe to our DWI Communicator
to stay in the know of upcoming
activities.



DWI Career Page

Help us find
our next DWI
Champion

DWI CHAMPION DONOR PROGRAM

Visit our website at
www.dwinc.org
"To Get Involved"

Amazon Wishlist

Fred Meyer (Kroger)
Community Rewards
program

Employment
Support

Classroom
Support

Greater
Community Access
(Transportation)

Educational Programs
(Art, Music and
Cultural)

Technology

Curriculum

Greatest Need
(General Support)

Greater Community
Engagement
(Zoo Passes, Museum
Passes, etc.)

Donor Levels

Partner Champion	\$1,000 or more
Supporter Champion	\$500-\$999
Contributor Champion	\$250-\$499
Friend Champion	\$100-\$249



<https://www.dwinc.org/get-involved/dwi-champion/>

DWICommunity SupportDWIFundraisingDWICommunity Engagement

Riverfest used the DWI branded bus for shuttling of guests at Snake River Landing

Great Snake River Duck Race- prepped ducks, received media coverage from East Idaho News and Local News 8

Hole Sponsor at Special Olympics Golf Tournament at Pinecrest GC

Hole Sponsor at YPN Idaho Falls Golf Tournament

Hosted Camp Hayden Trunk or Treat

Sponsored Wreath at Rexburg Veteran's Day Ceremony

Ribbon Cutting at the 58th Annual Festival of Trees

Roundtable discussion on Transportation needs along with GIFT

Accessible Transportation Discussion at CEI with GIFT

Donated combs to United Way for Hygiene kits

Donated combs to Ronald McDonald Family Room

Buzz Factory event with DWI

Opened an Amazon Wishlist

4th Annual Salmon Bowling Tournament

Citizens Community Bank Rexburg Give Back Program
(Received \$195)

Miracle Box vending machine at Broulim's Ammon
(Raised \$1,840)

Tater Toss at the Spud King game
(Raised over \$1,400)

Festival of Trees Check Presentation
(Received \$85,000)

Homestead Pizza and Bowling
(Raised around \$900)

Idaho Gives
(Raised \$900)

Silver Star Communication
(Received \$500)

Scenic River Classic

Fred Meyer Community Rewards Program

DWI Champions Donor Program
(Raised \$5600)

Ad in Liberty on Parade Program

Community Table at Chukars Game

Table at U Pick Red Barn Special Needs Day

Booth at Experience Rexburg

Presenting Business at Idaho Falls Chamber of Commerce Lunch

PLMA from INL Work Session for Project

Annual Community Dinner Banquet at Westbank
(over 230 in attendance)

Kyle Wilson, Regional director for Sen. Risch, tour of IF Campus

Sidney Decker, Regional Manager for Rep. Simpson, tour of IF Campus

Knowsy Neighbors Facebook Live filmed on IF Campus

DWI Communicator Newsletter

Hosted State Legislative Joint Finance Appropriations Committee Panel Discussion and IF Campus Tour

Member of ACCSES Idaho Association

Member of IACP

Member of Greater Idaho Falls Chamber

Member of Rexburg Chamber

Highlight with Strategic Initiatives

- Multiple Orientation Classes for New Hires and Veterans
- Hosted two Presentations in Rexburg on DWI Services at local Apartment Complexes
- Repaving of Rexburg Parking Lot
- Tim Sopalski hired as DWI Foundation Director
- Held DSP and Employee Appreciation Week
- Repaving of Admin East Parking lot
- Annual Client Celebration at the IF Elks Lodge
- Awarded One Time Sewing Contract with IEC for pockets on scrubs
- Bus rebranded with new DWI Logo
- Tentative approval of USDA Loan for purchase of the Salmon building
- All Staff Training Day
- CARF Survey completed with 3-Year Accreditation received



Strategic Goals

Contact us today to learn how you can become a DWI
Champion and help us attain our goals.
208-524-1550

Strengthening DWI's overall impact by enhancing accessibility Increase number of persons served by 20%	Increase annual revenue by expanding funding sources Increase corporate revenue by 15% annually	Strengthening DWI's overall impact by completing branding efforts 100% of branding efforts complete
Strengthening DWI's overall impact by enhancing community engagement through improved facilities Establish a Capital Campaign	Increase annual revenue by growing services Expand Business Hours and Program opportunities	Invest in employee growth through enhanced training A minimum of two DSPs complete apprenticeship program.
Invest in employee growth through financial support. A minimum of 2 clients are moved into a higher pay rate due to increased productivity.	Strengthening DWI's overall impact by enhancing community presence Conduct 1 outreach campaign quarterly to raise awareness about the expanded programs and services.	Invest in employee growth through career advancement Reduce employee turnover to 25%
Strengthening DWI's overall impact by enhancing client experience Establish a program development plan based on feedback received from any focus groups.	"These goals offer clear direction and focus for strategic planning efforts, serving as a foundation for informed decision-making and progress toward the organization's desired future."	
		Increase annual revenue by improving profit margins Increase profit margins vs prior year. Programs or Services complete fiscal year at a minimum of breakeven annually